



Innovative Timber Ideas

**SPARTAN**  **PLUS**™

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## 5 YEARS PRIMER LIMITED WARRANTY

**Tapel Williamette Inc. S.A guarantees the performance of its product Primer WilPro VC 2130 White B part number 26501004, for a period of five years (sixty months) from installation, against severe cracks, checking and blistering; provided the product is handled, stored, prepared, applied, dried and used under the specifications provided on the End User Manual, Use and Operation Manual and/or the information provided by Technical Service. This guarantee is exclusive for ITI Chile S.A (ID: 76.343.170-3) and it is not transferable or can be endorsed to third parties, whether legal entities or individuals.**

### **This Guarantee Includes:**

The replacement of the necessary paint to cover the affected or damaged areas. Tapel Williamette Inc. S.A. reserves the right to conduct a complete investigation along with the customer, comprising a revision of the application and use of the paint, or any other actions deemed necessary to determine the cause or origin of the failure and to establish clearly that the origin was the paint. Tapel Williamette Inc. S.A. will use the same product or a different one for replacement.

### **This Guarantee Excludes:**

The cost of manpower, materials, tools, application or other items directly or indirectly related to the painted elements and their uses. The costs incurred by damages or injuries due to inappropriate use or a use for which the product is not intended.

### **This Guarantee Excludes Damages Under the Following Conditions:**

Damages due to extreme ambient conditions such as temperature, natural gases, abrasions by sand, etc. Damages due to force majeure, such as extreme ambient conditions, storms, hurricanes, floods, earthquakes, fires, chemical contamination or any other abnormal occurrence, such as damages caused by sharp or pointed objects that may physically or chemically affect the surface of the paint. Damages caused by biological attacks, such as fungus, insects, mice etc. Damages due to construction deficiencies or failure.

Damages due to storage outside the paint manufacturer's conditions, whether by inappropriate facilities or circumstances that may damage the paint while it is transported, stored, applied, dried or installed.

Transportation, storage, application and use of the paint and the painted products must comply with the methods and conditions industrially accepted and known and under the conditions specified by the manufacturer.

When the product is painted and installed by the end user, the product primed with WilPro VC 2130 White B Part Number 26501004 must be painted and finished according to the methods and conditions industrially accepted and known for construction during a period of time no longer than 90 days from installation with a 100% acrylic paint top coat for exterior use, that provides an explicit guarantee of at least 5 years of duration in service. This requirement is a condition for the validity of this guarantee.

**Under no circumstance will the costs of materials, damages, and/or lawsuits exceed the original cost of the manufactured paint. TAPEL Williamette INC. S.A. personnel or representatives are not authorized to give any implicit or explicit, verbal or written guarantee, different from what is stated in this document.**

For further information please visit [www.itiamericas.com](http://www.itiamericas.com)